One Door
When facing a housing crisis, understanding and navigating the systems of services can be confusing and overwhelming. One Door assists in maneuvering through those crucial systems by providing a central point of entry for coordinated intake, assessment and referrals for housing and shelter services. One Door is also home to a growing Shelter Diversion program.

One Door serves those who are homeless or at immediate risk of homelessness throughout Greene, Christian and Webster counties.
If you are at risk of becoming homeless or currently without a safe, stable place to stay, please call 417-225-7499 or visit us at the O’Reilly Center for Hope, 1518 E. Dale. One of the One Door service coordinators will meet with you to help identify resources and options that may meet your individual needs.

Phone/Main Contact: 417-225-7499
Address: 1518 E. Dale
Website: https://cpozarks.org/programs/one-door/

Harbor House
The Harbor House provides a nurturing and safe place for men that are homeless. This long-term intervention program provides hope and practical assistance to these individuals as they seek to break the cycle of homelessness. Men in this program maintain sobriety, work towards a college education, enter the workforce, receive counseling, drug and alcohol rehabilitation, and much more.
Subject to space availability, the program is open to any person willing to make a minimum three to six month commitment to the program.

Phone/Main Contact:(417) 831-3371
Address: 636 North Boonville Avenue, Springfield, MO 65806
Website: https://centralusa.salvationarmy.org/midland/springfieldMO/provide-housing/

Hours of Operation:
*One Door is closed the first Friday of every month
*Inclement weather policy: If Springfield Public Schools are closed, the O’Reilly Center for Hope will also be closed.
Housing/ Shelter/ Utilities/ Rent

Family Enrichment Center
The Family Enrichment Center provides a nurturing and safe place for families that are homeless. This long-term intervention program provides hope and practical assistance to these families as they seek to break the cycle of homelessness. Subject to space availability, the program is open to any person willing to make a minimum three to six month commitment to the program.
Phone/Main Contact: (417) 862-5509 ext. 112 or ext. 109
Address: 1707 West Chestnut Expressway Springfield, MO 65802
Website: https://centralusa.salvationarmy.org/midland/springfieldMO/provide-housing/
Hours of Operation: varies

Salvation Army - Emergency Social Service
The Salvation Army can receive a variety of assistance including a food pantry, transportation, prescription assistance, rental assistance, clothing vouchers, disaster, back to school and Christmas assistance.
Emergency Food Pantry, also located at 1707 West Chestnut Expressway, operates every Wednesday from 9:30 a.m. to 11:30 p.m. and 1:00 p.m. to 2:30 p.m.
● A valid Picture I.D. will be required for the head of each household assisted
● A recent piece of mail addressed to the head of each household mailed to you within the last 60 days
● Social Security Cards for everyone in the household receiving assistance
(417) 862-5509 X108
1707 W Chestnut Expressway
Springfield, MO 65802
https://centralusa.salvationarmy.org/midland/springfieldMO/emergency-social-services--
serving-greene-and-christian-counties/
Hours of Operation: Mon & Fri, 9:30am-12pm; 1-3pm; Tues, 9:30am-12pm; Wed closed due to food pantry open; Thurs 1-3pm

Safe to Sleep
SHELTER ADMISSION PROCESS
SAFE TO SLEEP IS A TEMPORARY HOMELESS WOMEN’S SHELTER, PRIMARILY SUPPORTED BY DONATIONS FROM INDIVIDUALS AND AREA CHURCHES.
An assessment by One Door is required prior to entering the women’s shelter by calling 417-225-7499 (300 E. Central)
If the guest is approved, One Door will provide shelter information as well as pick up times/locations.
Housing/ Shelter/ Utilities/ Rent
Phone/Main Contact: 417-225-7499
Address: 627 N Glenstone Ave. Springfield, MO
Website: https://ccozarks.org/programs/safe-to-sleep/
Hours of Operation: varies

The Kitchen
Safe and affordable housing, Case management and support services, and O’Riley Family Services
Phone/Main Contact:(417) 837-1500; Youth in Need:(417) 865-6400
Address:730 N Glenstone Ave,Springfield, MO 65802
Website: https://www.thekitcheninc.org/our-programs/
Hours of Operation: Varies

Housing

Consumer Credit Counseling Service
Offers foreclosure prevention and housing counseling
Phone/Main Contact:(417) 889-7474
Address: 1515 S. Glenstone Springfield Missouri 65804
Website: https://cccsoftheozarks.org/contact-us/
Hours of Operation: Monday - Friday, 8-5

Catholic Charities of Southern Missouri
Eligible assistance includes utilities, rental assistance, housing stability case management and financial counseling. The Homeless Prevention Program is available to those individuals and families who:
- Are at imminent risk of losing their primary residence
- Have a household income below 30 percent of their county’s median income or the media family income for their area.
- Lack of resources or support networks needed to obtain other permanent housing.
Phone/Main Contact:(417) 268-9998
Address: N/A
https://ccsomo.org/ways-we-help/services-programs/homeless-and-homelessness-prevention-services.html
Hours of Operation: 8-5, contact via phone
Housing/ Shelter/ Utilities/ Rent

OACAC
The OACAC Housing Assistance Program helps with rental payments so that low-income residents may live in a house, apartment, or mobile home which is decent, safe, sanitary, and affordable. We serve clients across a 10-county region that includes Barry, Christian, Dade, Dallas, Greene (excluding Springfield), Lawrence, Polk, Stone, Taney, and Webster.
Phone/Main Contact:(417) 447-0554
Address: Neighborhood Center, 560 A North Stewart Springfield MO 65802
https://oac.ac/housing-assistance/
Hours of Operation: Can call during normal business hours. It is encouraged to go on Friday’s for in-person meeting.

Housing Authority of Springfield
The Housing Authority of the City of Springfield, Missouri, (H.A.S. Properties) is committed to providing quality, affordable housing that is decent and safe to eligible families in the community. We strive to make the best use of all available resources so that our residents may live in an environment that is clean, well-maintained and attractive. Programs include Public Housing, Section 8 Housing, and RAD.
Phone/Main Contact:417-866-4329
Address: 421 W. Madison St. Springfield, MO 65806
https://www.hasproperties.net/
Hours of Operation: Mon, Tue, Thu, Fri 8:00 am - 5:00 pm, Wednesday 10:00 am - 5:00 pm, Sat - Sun Closed, Applications accepted until 5 p.m. Closed weekends and holidays

The Kitchen
Safe and affordable housing, Case management and support services, and O’Riley Family Services
Phone/Main Contact:(417) 837-1500; Youth in Need:(417) 865-6400
Address: 730 N Glenstone Ave, Springfield, MO 65802
Website: https://www.thekitcheninc.org/our-programs/
Hours of Operation: Varies

Utilities & Rent Assistance

Greene County has begun coordinating fund distribution efforts with area organizations and community partners that have existing experience with utility and housing assistance programs:

- Ozarks Area Community Action Corporation (OACAC) - (417) 447-0554
Housing/ Shelter/ Utilities/ Rent

- Consumer Credit Counseling Services - (417) 889-7474
- Community Partnership of the Ozarks - (417) 888-2020
- Catholic Charities of Southern Missouri - (417) 268-9998
- Council of Churches of the Ozarks - (417) 887-3545
- The Salvation Army - (417) 862-5509 extension 108. Call on first business day of the month beginning at 8:30

Greene County has structured this program so you can make an appointment with a trusted Community Agency and fill out the application together. We ask that you contact one of our partnership agencies to schedule an appointment. To make the most of your appointment please bring the following items:

- A listing of every individual living in the household
- Identifying documentation for all members of the household such as licenses and social security cards
- Income information for every individual 18 years or older
  - Either 2020 Tax return or past 60 days of income sources that are reported on a tax return
- Documentation of unemployment for at least one of the individuals or a reduction in pay due to COVID-19
- Past-due rent and utility bills and/or notices of eviction
- A copy of your lease agreement
- Contact information for your landlord.

Help Give Hope

Help Give Hope offers assistance in many areas. Rental assistance, utility assistance, gas/grocery vouchers, and bus passes are just a few of the ways we help. We offer gently used furniture in an emergency situation. Unexpected challenges happen to all of us and Help Give Hope is available to assist families, based on several criteria.

Are you seeking Rental Assistance? Please contact the following agencies to obtain Rental Assistance prior to filling out our application. After hearing from them, you may fill out the application below:

The other nonprofits and the amounts approved by the commission are:
- Community Partnership of the Ozarks—cpozarks.org
- Consumer Credit Counseling—cccsoftheozarks.org
- Catholic Charities—ccsomo.org
- Council of Churches—ccozarks.org
Housing/ Shelter/ Utilities/ Rent

• Ozarks Area Community Action Corporation—oac.ac
• Salvation Army—https://centralusa.salvationarmy.org/midland/springfieldmo/

Phone/Main Contact: Must fill out email form on website
Address: 2733 E. Battlefield, Suite 332, Springfield, MO 65804
https://helpgivehope.org/general-assistance/

OACAC
The OACAC Housing Assistance Program helps with rental payments so that low-income residents may live in a house, apartment, or mobile home which is decent, safe, sanitary, and affordable. We serve clients across a 10-county region that includes Barry, Christian, Dade, Dallas, Greene (excluding Springfield), Lawrence, Polk, Stone, Taney, and Webster.
Phone/Main Contact: (417) 447-0554
Address: Neighborhood Center, 560 A North Stewart Springfield MO 65802
https://oac.ac/housing-assistance/
Hours of Operation: Can call during normal business hours. It is encouraged to go on Friday's for in-person meetings.

SAFHR
The State Assistance for Housing Relief (SAFHR) for Renters program provides rent and utility assistance for eligible Missouri residents who have been impacted by the COVID-19 pandemic.
833-541-1599
https://www.mohousingresources.com/safhr

One Stop
Families and caregivers in need receive on-going support to locate financial assistance, child care, housing, counseling, and other services. This helps families be strong and resilient. In addition, The One Stop provides training and technical assistance for families, child care providers, and early care professionals.
Phone/Main Contact: 417-887-3545
Address: 1710 E. Chestnut Expy Springfield, MO
Website: https://ccozarks.org/programs/the-one-stop-for-early-childhood/
Hours of Operation: Monday - Friday, 8-4

LIHEAP - Low Income Energy Assistance Program
The Low Income Home Energy Assistance Program (LIHEAP) may be able to help you pay your home energy bills through:
Housing/ Shelter/ Utilities/ Rent

- **Energy Assistance** - A one-time payment for one fuel type for your heating or cooling costs from October-September.

- **Energy Crisis Intervention Program (ECIP)** - Helps pay your energy bill when you have a sudden, unexpected, uncontrollable loss of financial resources, life-threatening situation, or if there is any circumstance that threatens your stability if energy aid is not supplied. The amount of help you receive is based on the amount of money needed to settle your crisis with the energy provider.
  - Winter ECIP is available November—May based on funding. The maximum amount you could get is $1,600.
  - Summer ECIP is available June—September based on funding. The maximum amount you could get is $1,200.

- Contracted agencies may also provide emergency services such as blankets, emergency lodging, heating/cooling replacement or repair, window air conditioners, or wood stoves.

Who is eligible?

You may be eligible for help if you:

- Are responsible for paying the utilities for your home (including if you rent)
- Are a Missouri resident
- Are a United States citizen (or have been legally admitted for permanent residence)
- Have $3,000 or less in your bank accounts, retirement accounts, or investments
- Meet or are below the income guidelines for your household size

For more information about eligibility requirements, contact the **Contracted Agency** that provides services for your area.

** GO TO WEBSITE FOR APPLICATION **

Phone/Main Contact: 855-373-4636
Address:N/A
Website:https://mydss.mo.gov/utility-assistance/liheap
Hours of Operation: Varies
Youth Housing

Great Circle
Empowering Youth provides short-term shelter in a crisis situation, referral to pertinent resources, and mediation via individual, family and group counseling. The focus is on ensuring the youth and their families find a safe and stable living situation.
Phone/Main Contact: (417) 861-4244 - 24 hour Hotline
https://www.greatcircle.org/index.php/services-by-program/crisis-services/empowering-youth

Rare Breed
Rare Breed uses the drop-in center model to foster a safe, welcoming, low-barrier environment for youth to access crucial services. Rare Breed is conveniently located near public transportation to provide ease of access to Rare Breed and other community resources. Youth homelessness is unique because young people are still developing. Our staff is trained to work with youth to build life skills that will help them go on to lead healthy, independent lives.
Phone/Main Contact: (417) 865-6400
Address: 301 N Main Ave, Springfield, MO 65806
Website: https://www.thekitcheninc.org/our-programs/rare-breed-youth-services/
Hours: Youth Services: Monday-Friday 11am-5pm